

In partnership with



RUN School Party

Terms & Conditions

1. Booking Arrangements. In order to avoid disappointment, we invite you to make your booking as early as possible and to secure it with a 25% deposit non-refundable deposit. The balance is payable not later than two weeks before the party date.
2. We will always strive to offer you the nearest available party but the acceptance of your booking fee does not guarantee availability.
3. You are requested not to provide food or drink during the activity part of the party and to encourage the children not to wander off and to join in the fun. Telephone descriptions of the party are not a guarantee that any particular experiments will be performed. If there are any special requests, we will endeavour without commitment to comply.
4. Should you have any documentation requirements such as: Presenter Identification, DBS's, Public Liability Insurance, Risk Assessments etc., these must be requested a minimum of two weeks before the presentation.
5. All parties are quoted based on a continuous presentation. We do not have any stops between sections apart from perhaps a short comfort break which can be prearranged.
6. All adults are most welcome to sit in on the games, but a minimum of one adult present at all times, please. If there are several adults we do request that they respect the presenter and remain quiet.
7. We reserve the right to publish any user submitted comments, images and feedback.
8. Booking fees / deposits are not refundable although we will willingly carry them forward to a future date.
9. Cancellations within 8 to 14 days are subject to a 50% cancellation fee. Cancellations within 7 to 0 days are subject to a 75% cancellation fee.
10. The right is reserved to charge a late payment fee and interest in accordance with the Late Payment of Commercial Debts (Interest) Act 1998. Additionally, a correspondence charge of £5.00 per letter, email or phone call necessitated by the non-payment of our account, may be charged at the Company's discretion.
11. Our Privacy Policy is to collect only the information that you supply us on the booking form or the contact form or over the telephone. This information is never divulged to any third parties. It is used solely for the purpose of informing you about our services and the performance of any event that you book. Should you require that we delete any information held, please e-mail info@runschool.co.uk.
12. We do not provide catering / drinks, it is your responsibility to please check for any allergies etc
13. Our address for correspondence is: Run School, 118 Nevill Avenue, Hove, East Sussex, BN3 7ND.
14. Alterations to these conditions will only be accepted if confirmed in writing by us.

We want you to have as much fun as we will do presenting your party. If you have any concerns, please contact us. Should you have any complaints, please do let us know ASAP & we will do our best to resolve them.

Briony Jacobs

Director

RUN School

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